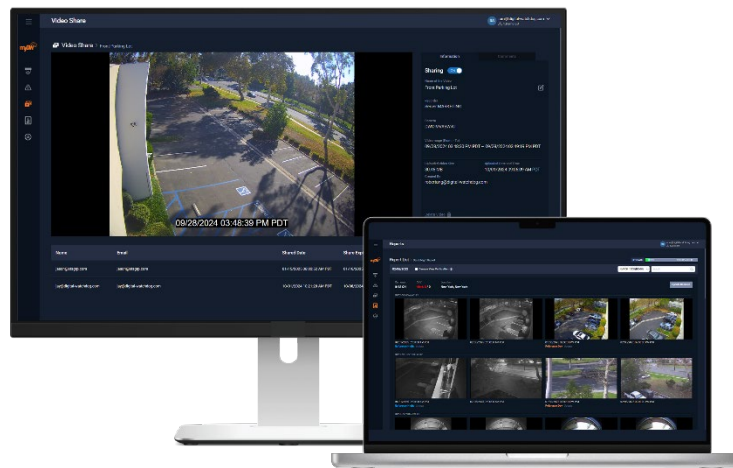


For Immediate Release

Digital Watchdog[®] Launches New myDW Cloud Services. The new health monitoring solution is a cloud-centric service that empowers system owners to proactively monitor the health of their systems and keep them performing at their best.



myDW Cloud Services.

Cerritos, CA (June 26, 2025) – [Digital Watchdog \(DW\)](#), the industry leader in digital recorders, surveillance cameras, perimeter protection devices, system peripherals and related management software, is proud to launch its new myDW cloud-centric health monitoring services. myDW provides Managed Service Providers (MSPs) and their customers with tools to proactively monitor their DW surveillance solutions, prevent unnecessary maintenance and downtime, and maximize the actionable data they get from their systems.

myDW is a cloud-centric health monitoring solution designed to maximize the performance of surveillance systems, delivering actionable alerts and reports, event sharing and management tools that transform any system into a smart, proactive and responsive

solution. myDW gives customers peace of mind that their surveillance is always working for them.

"To best meet the ongoing needs of end user customers, dealers can use the myDW platform to monitor and maintain the DW systems they install, transitioning their relationship to that of a Managed Service Provider," said Mark Espenschied, Director of Marketing, DW. "Utilizing custom reports and advanced features to identify changes in camera views and system performance that trigger automated alerts, myDW also makes it easy for users to share video clips of incidents by storing them in the cloud and sending a URL to coworkers and law enforcement personnel."

Product features include:

- Premium health monitoring service for all DW systems in a single location
- Gain valuable performance data on your systems and manage them more efficiently
- Reduce IT workload with simplified system management and real-time alerts
- Seamless management scalability from 1 to unlimited systems
- Available on any web browser and mobile app using the same single sign-on
- Centralized user management
- Streamline incident management with instant alerts and reports, and assign users to address events quickly.
- Video sharing with users inside and outside the organization for quick action on alerts
- CVV™ (Camera View Verification)
- PathFinder™ Peer-to-Peer (P2P) remote connection
- Roaming Profiles
- Cybersecurity with multi-factor authentication
- Hardware inventory, HDD health reports and monitoring
- Verify critical functions with 24/7 enterprise system health management
- Admin management, storage retention and video quality settings
- System recording and camera status
- Advanced, fully user-customizable system reports

To learn more about myDW, [click here](#). To learn more about DW's industry-leading video surveillance products, visit www.digital-watchdog.com.

ABOUT DIGITAL WATCHDOG

Founded in 1987, DW is a leading manufacturer of cloud-centric, NDAA/TAA-compliant complete surveillance solutions, delivering easy-to-use, resource-saving artificial intelligence (AI), stunning image quality, advanced hardware capabilities, superior video management, reliable customer support and the lowest total cost of deployment for IP megapixel, Universal HD over Coax megapixel, and legacy analog applications. DW's catalog includes perimeter protection devices, including motion detectors, illuminators and horn speakers, as well as an NDAA-compliant elevated skin temperature system. With offices in Cerritos, California and Tampa, Florida, and manufacturing facilities in Seoul, Korea, DW is committed to delivering powerful security solutions to its customers worldwide.

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